

00V-246.105

From: Mark Clark
To: Patricia <NHTSA> Wallace
Date: 10/4/01 4:59PM
Subject: 00512: REVISION TO SAFETY RECALL: TRW TIE ROD ENDS ON 2, 4, 8, AND 9000 MODELS BUILT FROM 7/5/99 - 11/31/99

ATTENTION!!!

REVISION TO SAFETY RECALL 00512 (one page letter please read entirely)
SUBJECT: TRW Tie Rod Ends On Certain 2000, 4000, 8000 and 9000 model series built from 7/5/1999 through 11/31/1999.

NOTE: SPECIAL CASE CAMPAIGN:

!!!THIS RECALL WAS CANCELED AND REPLACED BY 01510.

* **PLEASE READ!** Some people have complained about printing the campaign letters and I found that they were not following the printing procedure. Please read the following instructions to print letters. To Print an official copy of the dealer letter you must first click on the hotlink found in the next bullet point and then click on the **BLUE PDF HOTLINK** that says "Print ready (PDF file) copy of the dealer letter" (this is only a sample, not the real hotlink). The Print ready files are found under the "DEFECT DESCRIPTION" on the first page of the Intranet dealer letter. To print, simply click on the PDF hot link to open the letter and select the print command. The dealer and customer letters will print out as you see them in the PDF file format (which is exactly like the old hard copies).

* Please review the campaign letter on our Intranet for subject matter by clicking on this hotlink http://service.navistar.com/recalls/00512_1.xml

* This message can be forwarded to anyone **INTERNALLY** who needs information on this campaign.

* Send me an e-mail if you want to add or delete individuals on the distribution list above.

* **PLEASE MAKE EVERY EFFORT TO ASSIST IN GETTING THESE VEHICLES REPAIRED.**

* For vehicle totals see 01510 because this campaign now shows 100% completion since it has been canceled and replaced by 01510.

* **US VEHICLES = Not Applicable (NA):** see previous bullet point.

* **CANADIAN VEHICLES = NA**

* **MEXICO = NA**

* **BRAZIL = NA**

* **OTHER EXPORT = NA**

* **US Dealer mailing:** 10/06/01

* **US CUSTOMER MAILING:** NA: Dealer mailing only!

* **Canadian Dealer mailing:** 10/12/01

* **CANADIAN CUSTOMER MAILING:** NA: Dealer mailing only!

* Please let me know if anyone still has printing problems or other issues.

* **THANK YOU.**

Mark Clark
Compliance Coordinator
International Truck and Engine Corporation

CC: